

# GO

## go: user guide



## Table of Contents:

<b>Welcome</b>	
Welcome to GO: Mobile Adventure Gear .....	4
<b>Let's get ready to GO</b>	
A great adventure takes Preparation .....	4
Important notes about Using This Manual .....	5
<b>GO System Diagrams</b>	
Travel Mode .....	6
Transport Mode .....	8
Camping Mode .....	10
<b>Section 1. Pre-trip preparations</b>	
Preparation overview .....	12
Pre-trip checklist .....	12
Tool-kit .....	13
<b>Section 2. Towing guidelines</b>	
Towing overview .....	14
Determine the weight of the GO (before and after loading) .....	14
Tow vehicle qualifications .....	14
Preparing your tow vehicle .....	15
Hitch	
Electrical	
Driving/towing basics .....	16
<b>Section 3. Set-up and Take-down instructions</b>	
Set-up overview .....	17
Travel Mode set-up .....	18
Transport Mode set-up .....	18
Camping Mode set-up .....	20
Take-down instructions .....	22
<b>Section 4. Suspension System</b>	
Suspension System overview .....	24
Tires .....	24
Spare Tire .....	24
Torsion Axle .....	24
Self-lubricating Wheel Bearings .....	24
Maintenance .....	25
Troubleshooting .....	25
<b>Section 5. Lift System</b>	
Lift System overview .....	26
Winch and Winch Handle .....	26
Main Lift Tube Housing .....	26
Telescoping Lift Tubes .....	26
Maintenance .....	26
Troubleshooting .....	27

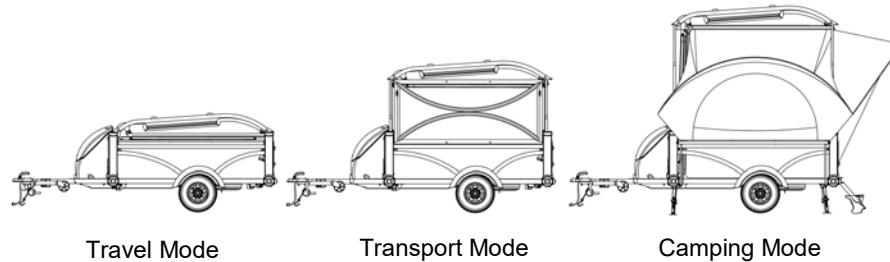
<b>Section 6. Upper Rack System</b>	
Upper Rack System overview .....	28
Loading and disconnecting your rack .....	28
Maintenance .....	28
Troubleshooting .....	28
<b>Section 7. Tent System</b>	
Tent System overview .....	29
Tent deployment .....	29
Tent Poles .....	30
Maintenance .....	30
Troubleshooting .....	30
<b>Section 8. Electrical System</b>	
Electrical System overview .....	31
Preparing your vehicle .....	31
Maintenance .....	31
Troubleshooting .....	31
<b>Section 9. Frame</b>	
Frame overview .....	32
Maintenance .....	32
Troubleshooting .....	32
<b>Section 10. Maintenance</b>	
General maintenance overview .....	32
Cleaning .....	32
Long term storage and winterization .....	33
Obtaining Service .....	34
<b>Section 11. Fire Safety</b>	
Fire safety overview .....	34
<b>Section 12. Accessories</b>	
SylvanSport Accessories overview .....	34
<b>Section 13. Important Paperwork</b>	
Warranty .....	35
Change of ownership notification .....	39
<b>Section 14. Contact Information for SylvanSport</b>	
Addresses and phone numbers .....	39
Websites .....	39
Emergency Contacts .....	39
<b>Section 15. Important Consumer Information</b>	
Reporting safety defects in the U.S. ....	40
<b>Section 16. Insurance</b>	
Insurance overview .....	41
Technical data .....	41
<b>Section 17. Travel Records and Notes</b>	42

### **Welcome**

Congratulations on your purchase of the SylvanSport GO camping trailer. Fun and adventure await you.

Your new GO is a unique vehicle designed to take you and all your gear on many adventures and provide a great camping experience once you get there. The GO camping trailer has been engineered and manufactured to the highest standards to provide you with great adventure camping experiences for years to come.

**Please review this manual carefully and watch the GO Set-up videos, found on [www.sylvansport.com](http://www.sylvansport.com), before your first trip in the GO.**



### **Let's Get Ready to GO!**

#### **Preparation**

Now that you have the ultimate gear-hauling camping trailer, you are ready to hit the road on your next great adventure. Of course, there are a few things you will need to know before you go. Preparation and a good working knowledge of the GO are extremely important and time should be spent to carefully review everything in the manual... (Come on, this will be fun!). This manual was designed to give you a good working knowledge of all the important features and systems engineered into the GO and to be a handy, quick reference guide to help you troubleshoot situations you might encounter while out on an adventure.

**Using This Manual**

After you have thoroughly reviewed the manual, you will have a good understanding of the “do’s and don’ts” of owning and operating a GO camping trailer. If you aren’t sure of a certain feature, you can easily locate the section that addresses your concern and look up the information you need. As you read through the manual, you will encounter the following items:



Indicates a potentially hazardous situation, which if not avoided, could result in serious injury or death.



Indicates a potentially hazardous situation, which if not avoided, may result in minor or moderate injury. It may also be used to alert against any unsafe practices



Means that there is a possibility of damage to the GO if instructions are not followed.



Indicates a point of particular interest for more convenient or efficient operation.

Illustrations in this manual are designed to assist you in understanding locations, functionality, and operational details of your GO camping trailer.

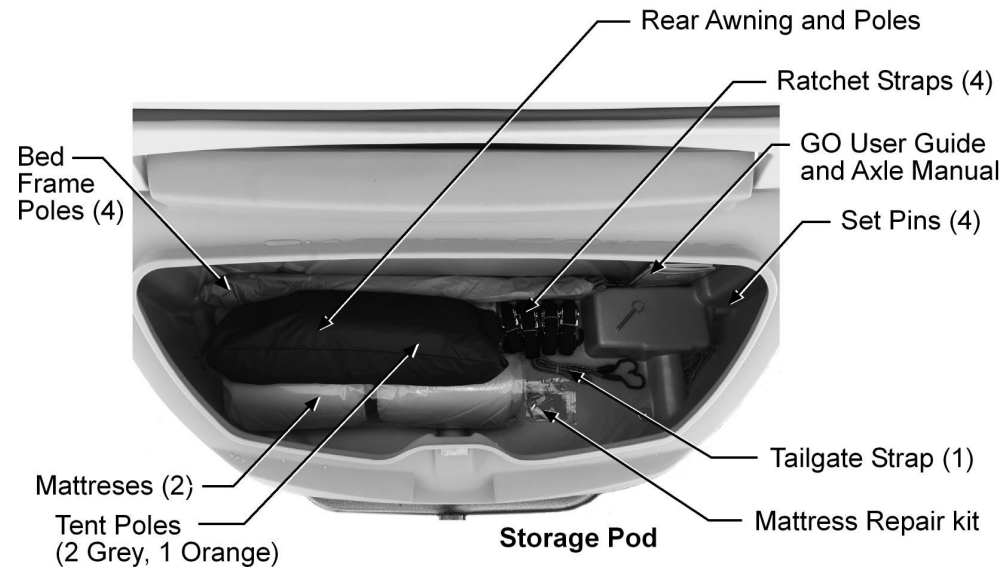
If service or repair is required of your GO, please refer to the website [www.sylvansport.com](http://www.sylvansport.com) to find the SylvanSport dealer closest to you. If you do not have access to the internet, you can always call 1-(828) 393-4927 and speak to a customer service representative.

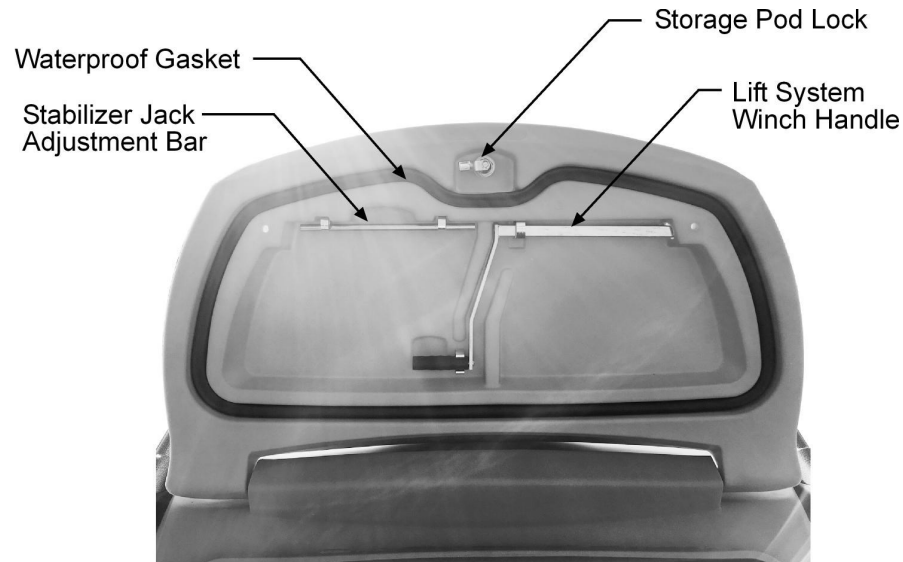
SylvanSport, LLC. reserves the right to change specifications, design or materials of its products at any time without notice or incurring any obligation to incorporate such changes in any product previously manufactured.

### Contents

Your GO comes loaded with essential components, packed conveniently into your lockable, waterproof, Front Storage Pod. Upon receipt of your GO, take a quick inventory and make sure all components are present:

- Lid: Lift System Winch Handle
- Lid: Stabilizer Jack Adjustment Bar
- Pod: Inner Air Mattresses (2)
- Pod: Bed Frame Poles (4)
- Pod: Rear Awning and Pole
- Pod: Tent Poles (2 Grey, 1 Orange)
- Pod: Additional Set Pins (4)
- Pod: Tailgate Strap (1)
- Pod: Ratchet Straps (4)
- Pod: Mattress Repair Kit
- Pod: Spare Key to Storage Pod
- Pod: GO User Guide
- Pod: Axle Manual





**Storage Pod Lid**

***Function:***

The following list will help clarify the function of some of the common GO components:

- Lift System Winch handle: Use to raise and lower the GO Lift System .
- Stabilizer Jack Adjustment Bar: Used to secure Stabilizer Jacks to the ground in Camping Mode. Be sure bar passes through both holes on Stabilizer Jack before applying force.
- Inner Air Mattresses: Use to convert GO interior into a King-and-a-half sized bed.
- Rear Awning and Pole: Zip Awning onto the GO Tent Vestibule and use large pole to support middle of Awning.
- Additional Set Pins: Use to secure the Upper Racks to Top Pins of the Bed Frames in Transport Mode.
- Tailgate Strap: Use to secure Tailgate/Step when in Transport Mode
- Ratchet Straps: Use all four Ratchet Straps to provide lateral stability when in Transport Mode.

### ***Travel Mode - Systems Overview***

Before taking off in your GO, there are a few operations you should familiarize yourself with. Understanding the safe operation of these systems will reduce chances of injury or damage.

- Lift System
- Stabilizer Jacks
- Dolly Jack
- Coupler Connect/Disconnect
- Secure Tailgate
- Secure Set Pins

#### ***Lift System:***

The Lift System enables you to raise and lower the Upper Rack and Pod Assembly between Travel Mode, Transport Mode and Camping Modes. Remove all Set Pins. Remove the Lift System Winch Handle from Front Storage Pod Lid and insert into the Winch Opening. Turning Winch Handle clockwise, raise the Upper Rack and Pod Assembly to desired height. To lower the Upper Rack and Pod Assembly, reverse direction (counter clockwise) and lower to desired height.

#### ***Stabilizer Jacks:***

The Stabilizer Jacks are mounted underneath the Deck at all four corners. They are spring loaded and retracted, for traveling. To access each Stabilizer Jack, crouch or kneel at each corner of the GO, facing the center of the GO. Firmly grasp the Stabilizer Jack and push away from you, toward the center of the GO and allow Stabilizer Jack to drop down into position. Next, release the Tab on Stabilizer Jack and allow the Extension Leg drop to the ground. Using the Stabilizer Jack Adjustment Rod, make final adjustments to level GO. Before traveling, make sure all four Stabilizer jacks have been returned to their retracted position. *For additional details on the Stabilizer Jack operation, please watch the GO set-up video.*



***Dolly Jack:***

The Dolly Jack is used to safely disconnect the GO (Coupler) from the Tow Vehicle. Once disconnected, the Dolly Jack allows you to easily push the GO into desired location. The Dolly Jack is connected to the Tongue with a spring-loaded mount. By pulling out the curved, metal Release Handle, you can free the Dolly Jack and allow it to rotate into vertical position. By turning the top, plastic handle you can raise and lower the GO on and off the Coupler.

***Coupler Connect/Disconnect:***

To connect and disconnect the standard 2" Ball Coupler, simply grab the Coupler Handle, squeeze the trigger and lift up. With Handle raised, lower the Coupler down onto the Hitch Ball, the indicator graphic on the left side of the Coupler shows if the Coupler is engaged—positive indicates that the Coupler is secured, negative indicates that the Coupler is not secured. *For additional details on the Coupler Connect/Disconnect, please watch the GO set-up video.*

***Secure Removable Tailgate:***

It is extremely important that the Removable Rear Tailgate is secured to the Bed Platforms by using the long, Velcro Strap, to prevent damage while traveling. Wrap the Velcro Strap around the Bed Platforms and the Tailgate and secure, before driving.

***Secure Set Pins:***

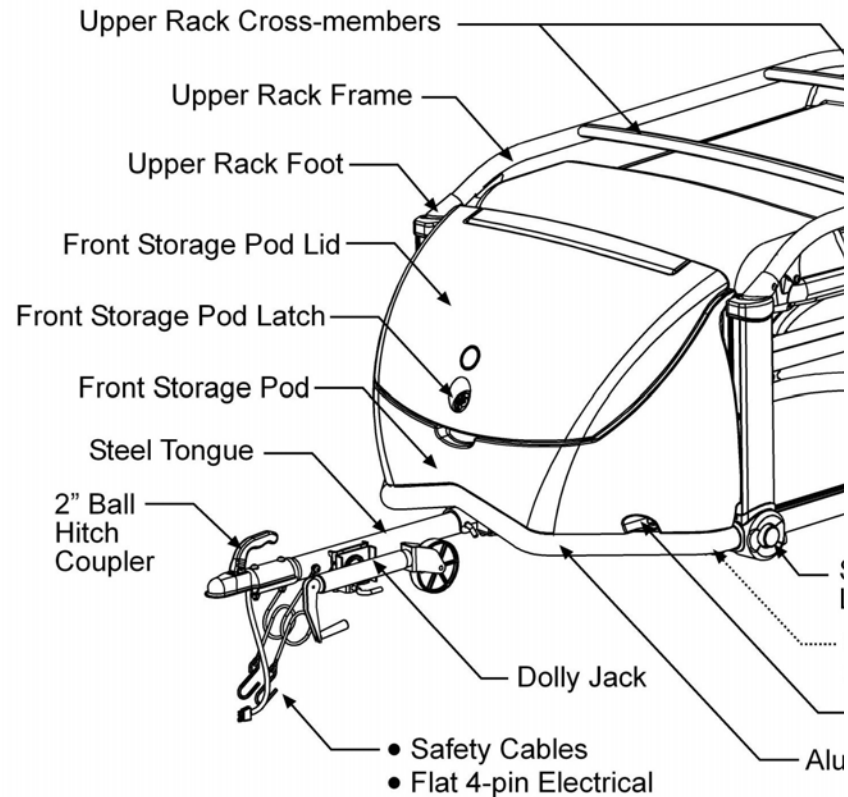
Before traveling, be sure all (4) Set Pins are inserted into the proper locations on the Upper rack Assembly, (note: by raising the Lift System very slightly, you can further lock them into position). *For additional details on the Set Pins, please watch the GO set-up video.*

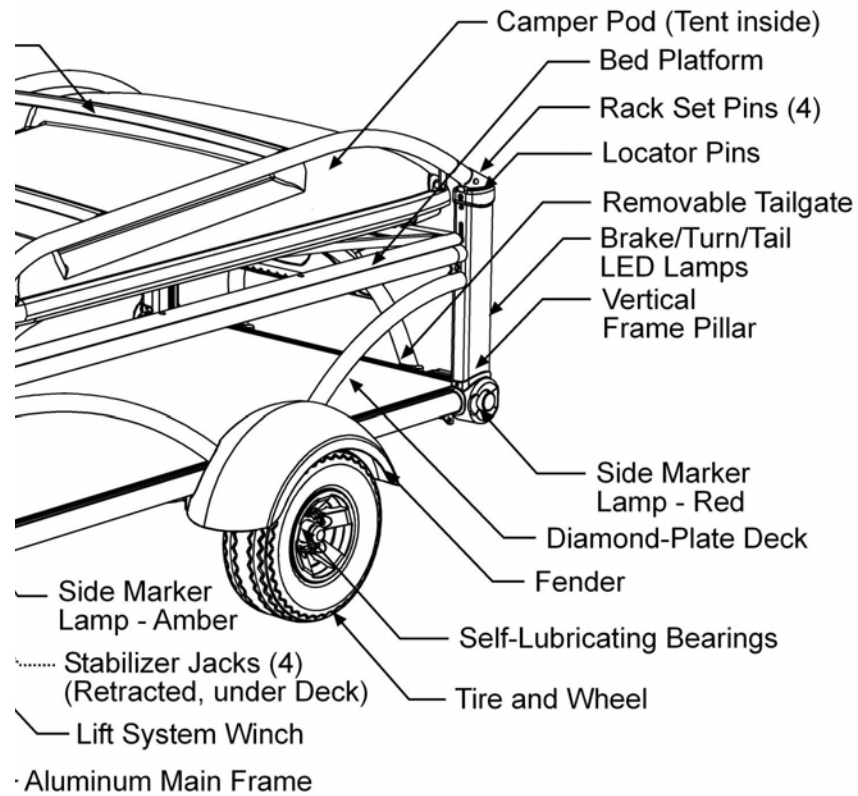
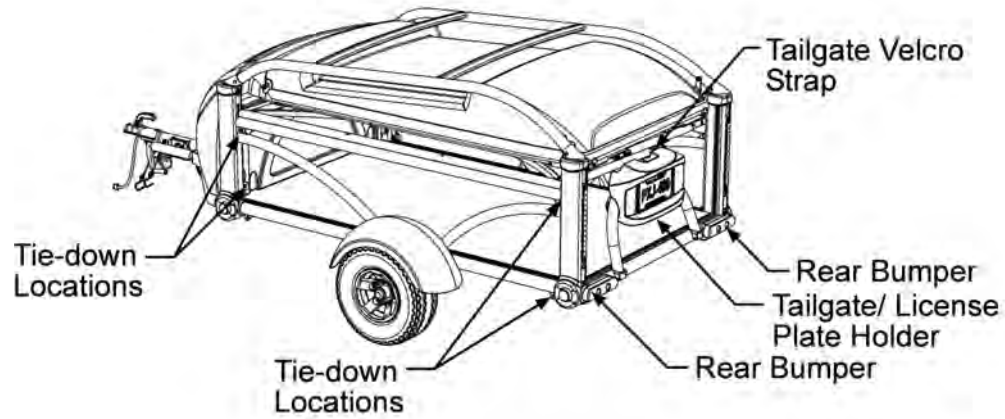
### ***Travel Mode - System Diagram***

Travel Mode is the fully compacted position of your GO. You can load up to 800 lbs of cargo on the GO Deck. In addition, you can load up to 160 lbs of gear on the Upper Racks - total load capacity is 960 lbs.

***Before moving, It is very important to be sure:***

- ***Stabilizer Jacks are retracted underneath the Deck***
- ***Dolly Jack is retracted in horizontal position***
- ***Coupler and Safety Chains are connected to Tow Vehicle***
- ***Flat 4-wire Electrical Plug is connected to Tow Vehicle***
- ***Set pins are secured***
- ***Tailgate is up and strapped securely with Velcro Strap***





### ***Transport Mode - Systems Overview***

Safe operation in Transport Mode requires an understanding of

- Control-Tilt Deck Operation
- Vehicle Loading
- Lateral Stabilization - Ratchet Straps
- Secure Tailgate
- Removal of Upper Rack System

#### ***Control-Tilt Deck Operation:***

The Lift System enables you to raise and lower the Upper Rack and Pod Assembly between Travel Mode, Transport Mode and Camping Modes. Remove all Set Pins. Remove the Lift System Winch Handle from Front Storage Pod Lid and insert into the Winch Opening. Turning Winch Handle clockwise, raise the Upper Rack and Pod Assembly to desired height. To lower the Upper Rack and Pod Assembly, reverse direction (counter clockwise) and lower to desired height.

#### ***Vehicle Loading:***

The Stabilizer Jacks are mounted underneath the Deck at all four corners. They are spring loaded and retracted, for traveling. To access each Stabilizer Jack, crouch or kneel at each corner of the GO, facing the center of the GO. Firmly grasp the Stabilizer Jack and push away from you, toward the center of the GO and allow Stabilizer Jack to drop down into position. Next, release the Tab on Stabilizer Jack and allow the Extension Leg drop to the ground. Using the Stabilizer Jack Adjustment Rod, make final adjustments to level GO. Before traveling, make sure all four Stabilizer jacks have been returned to their retracted position. *For additional details on the Stabilizer Jack operation, please watch the GO set-up video.*

#### ***Lateral Stabilization - Ratchet Straps:***

The Dolly Jack is used to safely disconnect the GO (Coupler) from the Tow Vehicle. Once disconnected, the Dolly Jack allows you to easily push the GO into desired location. The Dolly Jack is connected to the Tongue with a

spring-loaded mount. By pulling out the curved , metal Release Handle, you can free the Dolly Jack and allow it to rotate into vertical position. By turning the top, plastic handle you can raise and lower the GO on and off the Coupler.

***Secure Tailgate:***

To connect and disconnect the standard 2" Ball Coupler, simply grab the Coupler Handle, squeeze the trigger and lift up. With Handle raised, lower the Coupler down onto the Hitch Ball, the indicator graphic on the left side of the Coupler shows if the Coupler is engaged—positive indicates that the Coupler is secured, negative indicates that the Coupler is not secured. *For additional details on the Coupler Connect/Disconnect, please watch the GO set-up video.*

***Removal of Upper Rack System:***

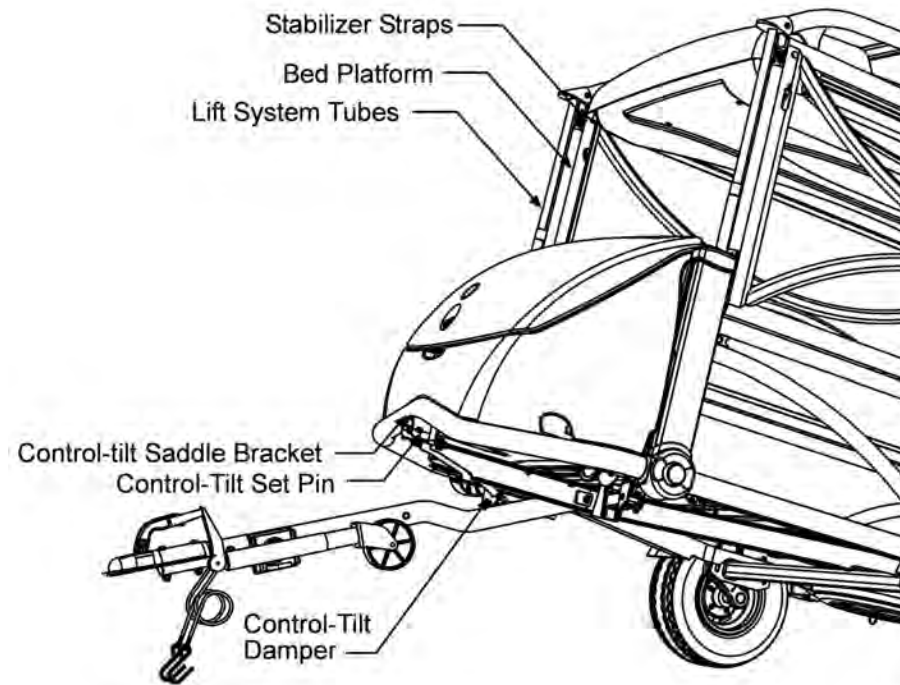
It is extremely important that the Removable Rear Tailgate is secured to the Bed Platforms by using the long, Velcro Strap, to prevent damage while traveling. Wrap the Velcro Strap around the Bed Platforms and the Tailgate and secure, before driving.

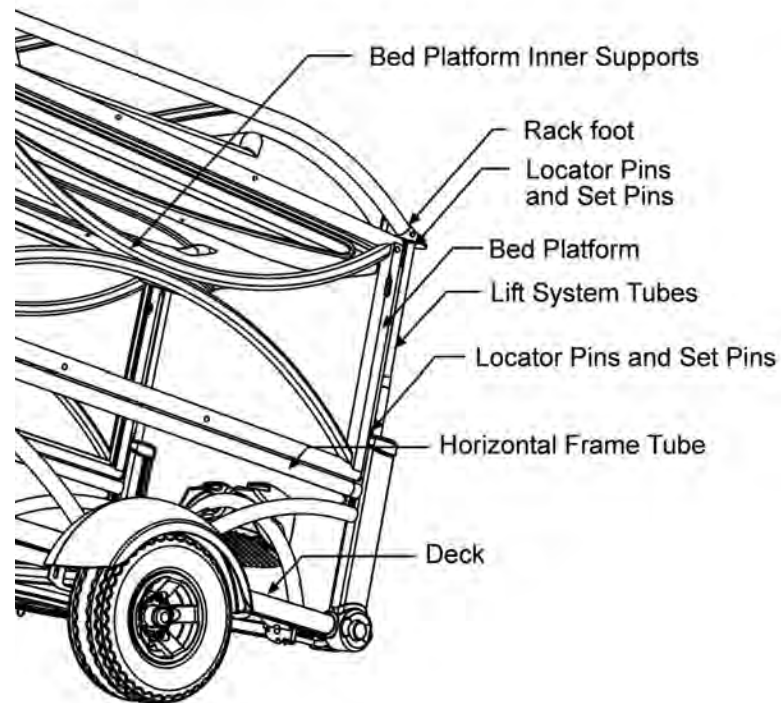
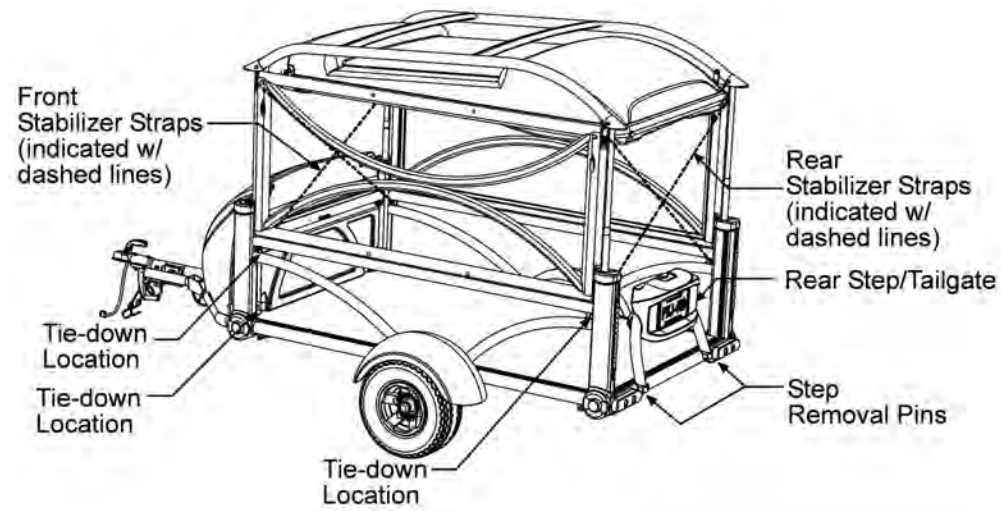
### ***Transport Mode - System Diagram***

Transport Mode enables you to transport loads that are too large to safely move in Travel Mode. By raising the two Bed Platforms to a vertical position, locking the frame down and securing it with straps, you can safely load up to 800 lbs of gear on the deck. To load a vehicle onto the deck, remove the control-tilt set pin and push down on the rear bumper to tilt the bed for loading. Remove the tailgate, if necessary, to provide room for the vehicle. When finished, the deck should return to level and the set pin should be replaced. Be certain to check with your state regulations regarding loads that extend beyond your trailer.

#### ***Before moving, make sure:***

- ***The Control-Tilt Set Pin is secured***
- ***The (4) Locator Pins are securely engaged***
- ***The (8) Set Pins are secured***
- ***The (4) Ratchet Straps are connected and tightened***
- ***The (4) Stabilizer Jacks are retracted underneath the Deck***
- ***The Dolly Jack is retracted - in horizontal position***





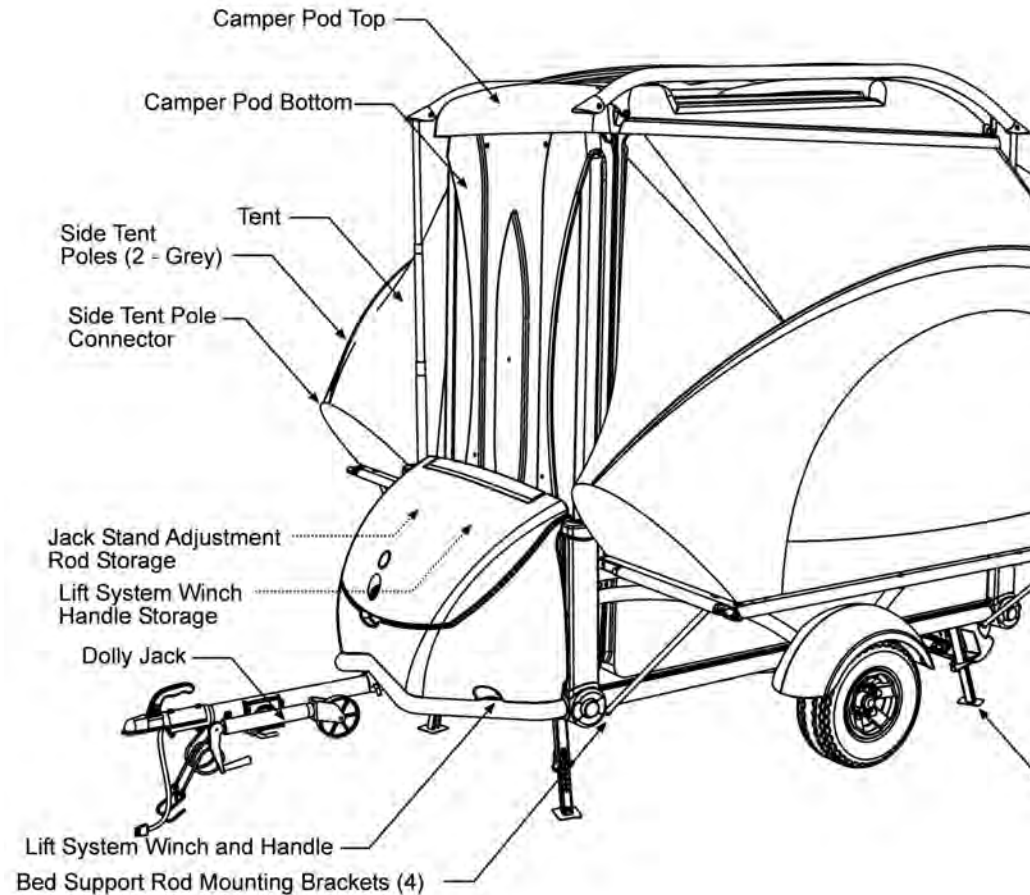
### ***System Diagram***

#### ***Camping Mode***

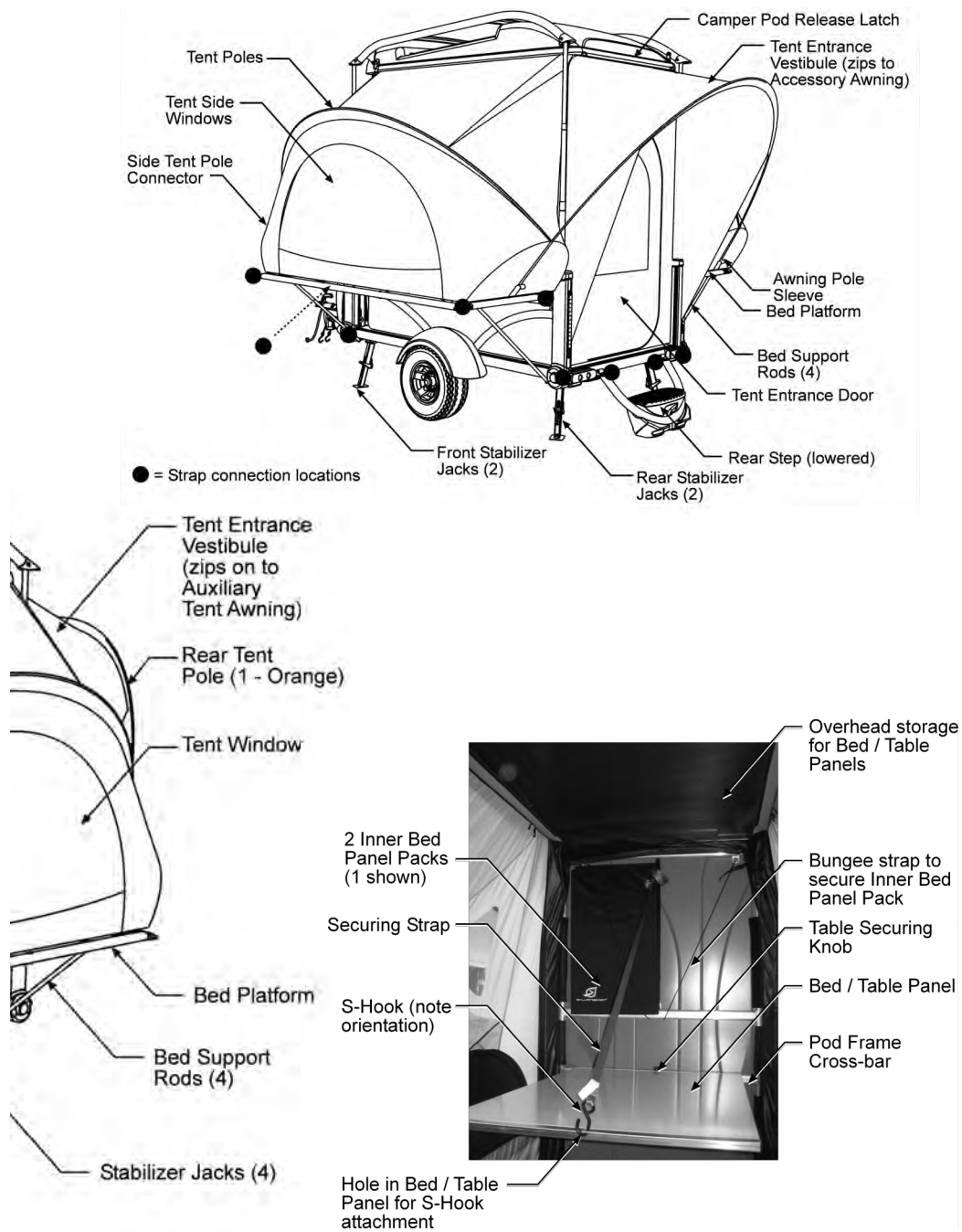
Camping Mode enables you to quickly unload your gear and set up a roomy, comfortable tent structure to enjoy when you reach your destination. By raising the lift system, unfolding the bed platforms, unfurling the tent and connecting the tent poles, you are ready to camp.

***Before doing any set-up, be sure the GO is:***

- ***Positioned on a level surface***
- ***Stabilizer jacks are lowered before entering the tent***
- ***Dolly jack is lowered (prior to disengaging from tow vehicle)***





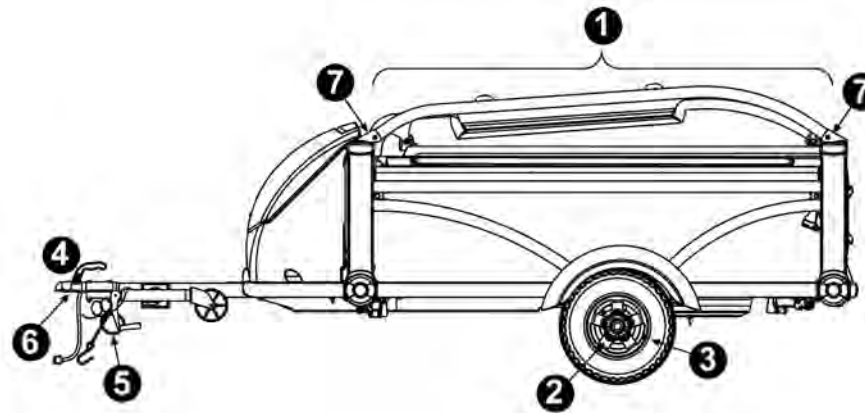


## Section 1: Pre-Trip Preparations

### Preparation Overview

Before leaving on your first trip with your new GO, **read the information in this manual very carefully.** After reading through the manual, run through the following checklist at least once. (If you need to reference any of the sections to help you along the way, there is an overview at the beginning of each section designed to give you a quick refresher.)

### Pre-Trip Checklist



1. **Loading:** Properly load and secure your GO camping trailer by carefully and evenly distributing the weight, properly following add-on equipment (Thule, Yakima, etc.) guidelines, and not exceeding the overall weight. (see *Towing Guidelines*)
2. **Wheel Lug Nuts:** Check the torque on your wheels before your first trip, 50-75 ft lbs. Recheck them at 25 and 50 mile intervals to be sure they remain secure. (see *Suspension System*)
3. **Tire Inflation:** Tires leave the dealer at the recommended pressure. Refer to tire pressure chart, located on the tongue. To help insure that you don't run into premature or uneven tire wear, always check the tire pressure before heading out on the road. (see *Suspension System*)
4. **Trailer Coupler:** Do a visual check to make sure the trailer coupler is securely latched to the tow vehicle's ball hitch and the indi-



Do NOT climb on or get inside either of the plastic storage boxes. **Suffocation can occur if a person is locked inside a storage box.** Damage can occur if weight is placed on top of boxes.

- cator marker is in the “green” section. (see *Towing Guidelines*)
5. **Safety Cables:** Check that safety cables have been attached to your tow vehicle (cables should criss-cross beneath the Tongue/ Drawbar) (see *Chassis System*)
  6. **Electrical:** Attach the 4-wire connector to the tow vehicle’s mating electrical outlet. Check to see that all camping trailer lights are functioning properly. (see *Electrical System*)
  7. **Latches and Pins:** Check the locating pins, securing pins, storage box latch and camping pod latches to be sure they are all properly fastened and locked. (see *Set-up Instructions*)

### **Tool Kit**

Before leaving on your first trip it is a very good idea to put together your own tool-kit that contains the following items:

1. 3/4” Lug Wrench or 3/4” socket (for lug nuts)
2. Socket set with metric sockets (10, 13 and 17mm)
3. Tire Pressure Gauge
4. Phillips Head Screwdriver
5. Small Level
6. Pliers
7. Adjustable Wrench (1” standard)
8. Metric Hex Set (4, 5 and 6mm)
9. Spare Key to Storage Box
10. Electrical Tape
11. Duct Tape
12. Repair Kits for Tent and Mattress Pads

### **\* IMPORTANT**

Be sure to take the tool-kit and manual with you on every trip. If a problem arises on a trip, it is very likely you will be able to trouble-shoot and repair it enough to return home.

### **\* NOTE**

It is advised to carry a tool kit while travelling with a GO. Please see above list for more information.

## **Section 2. Towing Guidelines**

### ***Towing Overview***

The SylvanSport GO is a remarkably light and well handling camping trailer that you should be able to master quickly. GO was designed to be very friendly to first-time towers. There are some things you have to know and practice in order to assure an enjoyable experience and avoid problems (or an all-out disaster). The basic items to consider are:

1. Know the weight of your GO before it is loaded and after.
2. Qualify your tow vehicle to be sure it is capable of carrying the load.
3. Prepare your tow vehicle with a hitch system and electrical system. (2" ball, flat 4-wire electrical)
4. Learn and practice the basics of driving with a trailer.

### ***Determining Weight of GO Camping trailer (before and after loading):***

Empty, the GO camper weighs 840 lbs. The **gross vehicle weight rating** (GVWR), or **gross vehicle mass** (GVM) is the maximum operating weight/mass of a vehicle as specified by the manufacturer. The GO is rated to 1800 lbs. GVWR. The load capacity is the GVWR less the trailer weight. The GO's maximum load capacity is, thus, 960 lbs. Always be aware of how much you are loading on your GO camper. It is unsafe to exceed the GVWR of any vehicle.

### ***Qualifying your Tow Vehicle:***

First and foremost, you must know if your vehicle can haul the load. It is extremely important that you **find out what your tow vehicle's towing capacity is**. You can usually find out what the towing capacity of your vehicle is through several sources. The vehicle owner's manual, the vehicle manufacturer's website, or calling a dealership are several good ways to determine this. Once you know the weight capacity of your tow vehicle it is easy to determine how much additional gear you can load onto your GO camping trailer.

### ***Preparing your Tow Vehicle:***



It is essential that you determine the max. tow rating your vehicle can handle (GVWR) and that you do not exceed that amount when the GO is fully loaded.

There are two essential areas that need to be addressed in order to prepare your vehicle to tow your GO camping trailer, the hitch system and the electrical system. Trailer hitches and electrical systems can be done either by yourself or they can be done professionally by a third party service. This manual will not provide information on how to install either and suggests that you have it done professionally by a certified mechanic or other approved service person.



It is extremely important that the hitch and the electrical system are properly installed to insure safety and functionality of your GO



Be certain to check with your state regulations regarding loads that extend beyond your trailer.

#### *Hitch:*

Your GO camping trailer is lightweight and falls into the category of a “light-duty Class 1” trailer. A typical hitch used is a weight-carrying hitch. The GO coupler device fits onto a standard 2” ball. When choosing your 2” ball and weight-carrying hitch, confirm that they are capable of carrying the weight of the loaded GO and that it is designed to fit onto your tow vehicle. The GO’s tongue weight is approx. 70lbs. The manufacturer or dealer can usually provide all that information on their website, on the phone or in person. *(See chassis System for more in-depth information on the Hitch and Coupler)*

#### *Electrical:*

GO is equipped with an advanced lighting system. Large LED brake/stop/turn lights are located on the rear pillars. Round, amber lights are located at the base of the pillars on the front sides and red lights are located on the back sides. There is a license plate light that is attached to the rear step and is detachable with a quick-connect plug.

The whole system is connected to a standard 4-wire connector. In order to connect to your tow vehicle, the proper installation of a compatible electrical system must be made. Again, we do not provide installation instructions in this manual. *(See Electrical System for more in-depth information on the system)*

***Basic Driving and Towing Information:***

The GO camping trailer was designed to be extremely easy for the first time tower. To quickly set-up, run through this simple checklist and go!

***Towing Checklist:***

1. ***Hitch Receiver:*** The GO coupler is designed to fit onto a 2" ball. Make sure that is what you have. Make sure the ball is tight and that a proper engagement has been made. The handle will drop and the indicator will show a "+" symbol when proper engagement has been made.
2. ***Electrical Connection:*** Check the connection to the tow vehicle to assure a tight fit. Check the lights to make sure they are functioning properly (including brakes and turn signals). Make sure the cable is not close to or dragging on the ground.
3. ***Safety Cables:*** Connect safety cables properly by crossing them under the trailer's tongue and fastening them to the tow vehicle's chassis or hitch receiver. Make sure there is a positive connection and that the clip is fully engaged.
4. ***Dolly jack:*** Make sure the dolly jack has been raised to a position horizontal to the tongue and the spring clip is properly engaged to lock it into position. Make sure the dolly jack caster wheel is rotated away from the hitch, toward the back of the trailer.
5. ***Stabilizer Jacks:*** Make sure all the corner Stabilizer Jacks are retracted (horizontal / parallel to the ground) and locked into storage position.
6. ***Latches, Pins and Velcro Straps:*** Walk around the GO and check the front storage box latch, the four corner set pins on the rack/frame, the velcro strap securing the tailgate and bed platforms, and the control-tilt set pin. ***Make sure they are all secure.***
7. ***Winch handle:*** Securely stow winch handle into storage box lid
8. ***Tire Inflation:*** Make sure that your trailer tires are properly inflated.

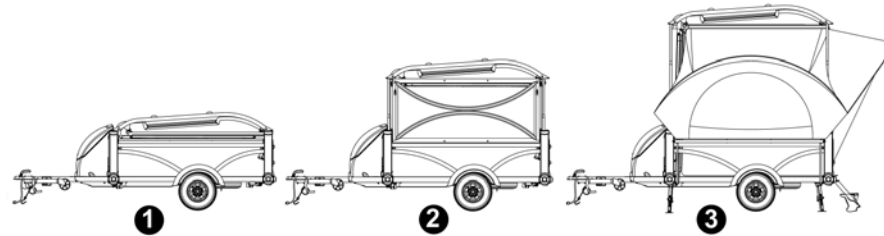
Keep in mind that careful attention should be paid to avoid damaging the GO, your car or people. Drive on a low-traffic road and get the "feel" of your GO. Remember to allow plenty of room between your vehicle and those in front of you. Don't make sudden, jerky turns or stops. Practice making turns to see if you need to go wider than you are used to. Once you are comfortable going forward, turning and braking, practice backing up. Backing should be done slowly to avoid jack-knifing the GO and damaging the hitch. Remember, when you are backing up, the trailer will move in the opposite direction you are

turning the steering wheel. Have a friend help you by spotting the trailer movement.

### **Section 3. Set-up and Take-down Instructions**

#### **Set-up Overview**

The GO is very versatile and operates in three basic configurations:



1. Travel Mode, 2. Transport Mode and 3. Camping Mode.

In Travel Mode, the GO is in its fully compacted position. In this configuration there is ample space on the top racks to carry bikes, kayaks, and any other gear your Thule or Yakima accessories can accommodate. Below the camping pod there is an area roughly 7' long x 4' wide by 17" tall to carry additional luggage, boats, building materials etc. In this configuration the bed platforms are collapsed inward, the tailgate is up and the pins are set.

In Transport Mode, the GO has been designed to carry large items such as an ATV or motorcycles, or multiple bicycles or kayaks. In this configuration, the lift system is partially raised and the bed platforms are raised to a vertical position. When loading large vehicles which would typically require a loading ramp, pull the set pin out of the tongue and the trailer provides a controlled tilt, allowing an easy load with no need for "ramps". The tailgate is easily removable and replaceable to give clearance. Before taking off, connect the cross-straps, raise and secure the tailgate, secure all the set pins, and go.

In Camping Mode, unload your gear, remove the set pins and finish raising the lift system. The bed platforms are rotated outward and parallel with the ground and the camping pod is unlatched so the tent is available. Through a short sequence of attaching and connecting poles and straps, you will be quickly set-up to camp.

**Set-up Instructions :****Travel Mode**

To configure the GO for Travel Mode, follow these basic steps:

1. Raise the tailgate to its 'up' position, exposing the license plate. Make sure the tailgate hinge pins are secure and the electrical connector is fastened.
2. Insert the winch handle into the winch and raise the lift system high enough to allow rotation of the bed platforms.
3. Lift and rotate the bed platforms inward, one at a time, taking care to lift over the steel locating pins on the top of the vertical frame pillars, and rest the platforms on the tailgate. (The order in which you rotate the bed platforms does not matter.)
4. Secure the long velcro strap to the tailgate and bed platforms, secure the shorter Velcro strap to front crossbar and bed platforms.
5. Lower the lift system back down until the rack feet fit tightly onto the locating pins and the top cap.
6. Insert the set pins.
7. Do a quick inspection to assure all pins, latches and connectors are secure.

**\* IMPORTANT**

It is very important ,when raising and lowering the lift system, to have the camping trailer on a level surface.

**\* IMPORTANT**

It is very important that you check the storage box latch to assure it is secured, then lock it.

**Transport Mode****(and Loading with the Control-Tilt Deck Feature)**

To configure the GO camping trailer for Transport Mode, follow these basic steps:

1. Make sure you are parked on level ground.
2. Remove the set pins from the rack feet.
3. Insert the winch handle into the winch and raise the lift system high enough to allow rotation of the bed platforms to a vertical position.
4. One at a time, rotate the bed platforms up to a vertical position, then gently drop down onto the locating pins on the top of the frame vertical pillars.
5. Lower the lift system back down until it sits squarely on the locat-



- ing pins on the top of the bed platforms. Some care may be needed to guide the rack onto the locating pins.
6. Insert the set pins into the small holes located at the set pin locations (4 total, 2 per side).
  7. If you have a heavy vehicle to load, which requires the trailer to be tilted, start by making sure the four corner stabilizer jacks are raised. If you need to remove the tailgate, do so at this time.
  8. Pull the set pin on the tongue (located just below the front of the storage box) and allow the GO to begin tilting backward. You may need to help get it started with a push on the back. It may be necessary to adjust the weight of gear in the front storage box to allow the GO to tilt properly.
  9. Push or drive the vehicle onto the diamond plate deck. (Be sure the vehicle being loaded does not exceed 48" high.) As the weight travels over center of the axle, the trailer should begin to drop back down. Once the tongue has nested into the control-tilt saddle bracket, **REPLACE THE SET PIN.**
  10. Secure your payload with adequate tie-down ropes or cables. The GO has several built in tie-down options. You can also lash to the framework as necessary.
  11. For lateral stability while traveling, attach the (4) Ratchet Straps to the front and rear, as shown on page 13, and tighten securely.
  12. Raise (or replace) the tailgate and secure the tailgate strap to both sides of the main frame.
  13. Attach the securing straps to the frame at the appropriate anchor points and pull to a secure tightness. **DO NOT OVER-TIGHTEN.**
  14. Do a quick inspection to assure all pins, latches and connectors are secure.

**Note:** Any time you are loading, it is best to keep the GO attached to the tow vehicle. The control-tilt system performs best when tongue is attached to the tow vehicle.

### ***Camping Mode***



It is extremely important that the payload on the trailer is securely fastened to prevent shifting which could cause damage or an accident.



Be careful of shifting weight of the camping trailer pod and **DO NOT TILT THE GO WITH LOADS ATTACHED TO THE ROOF RACK.**



It is not advised to travel without the tailgate, however if you must travel without it, take proper care to display your license plate.

To configure the GO for Camping Mode, follow these basic steps:

1. Park the GO on a level surface to assure the lift system will operate smoothly, and to prevent difficulty in sleeping. Tip: Use a small Level to get the deck as level as possible.
2. At the corners of the GO, beneath the deck, are the corner stabilizer jacks. Drop the jacks and use the jack adjustment rod to “fine tune” your leveling position.
3. **Remove all set pins** from the rack feet if attached.
4. Insert the winch handle (stored in the storage box lid) into the winch (accessed from the “mouse-hole” under the storage box) and raise the lift system to its fully raised position. The lift tubes closest to the winch have an indicator on them which will tell you when you are fully raised. **Do not exceed this height or you can seriously damage your lift system.**
5. Insert the bed support rods into the key-slot of the support mounting brackets, on the bottom of the main frame. Give the bed support rods a turn to prevent them from backing out.
6. Lift and rotate the bed platforms outward and down until parallel to the ground, being careful not to hit the locating pins as you rotate.
7. Line-up the bed support poles with the key-slot in the bed platforms and turn them to secure into position. This will lock your bed platforms into a rigid position.
8. Drop the tailgate down onto the ground to function as your step into the camping trailer. Using the step, stand on the back of the GO and reach up to the camping trailer pod release latch. Give the latch a gentle pull downward and the camping trailer pod bottom will release and begin a controlled drop.
9. Step down and walk the camping trailer pod bottom toward the front of the GO. (The camping trailer pod bottom has a gas assist frame system which will drop down and move forward with little effort) The tent system will unfurl as you push forward. Lower the lift system slightly at this point to lock the camping trailer pod bottom into position.
10. Gently unfold the tent and pull toward the outside corners of the bed platforms. Attach all straps at bed platform corners at base of frame rear pillars, at front of diamond plate deck and at rear lift system tubes as shown in *System Drawing: Camping Mode*.
11. Remove the tent poles and click together to form three separate, long tent poles. The two shorter grey ones (with the “spike” ends) are for the sides and the longer orange one is for the vestibule.

Feed the side tent poles through the sleeves and into the pole connectors and the rear awning pole through the rear sleeve and into the fabric awning sleeves.

12. Step inside and remove bed panel packs from their secured position on the front wall of the tent and unfold. Drop each one onto the tent sleeping platform base so it fits snugly into the bed platform.
13. The air mattresses and optional inner bed panels are stored overhead. To access them, unzip the overhead zipper in the mesh roof. The air mattresses are above the inner bed panels. You can either leave them there if you choose not to use them, or you can take down one or two since the camping trailer has several interior configuration options:

If you wish to have one large, continuous sleeping surface, drop both panels between the horizontal frame tubes.

If you wish to have a shelf spanning the two outer sleeping bunks, just place one panel between the two horizontal frame tubes.

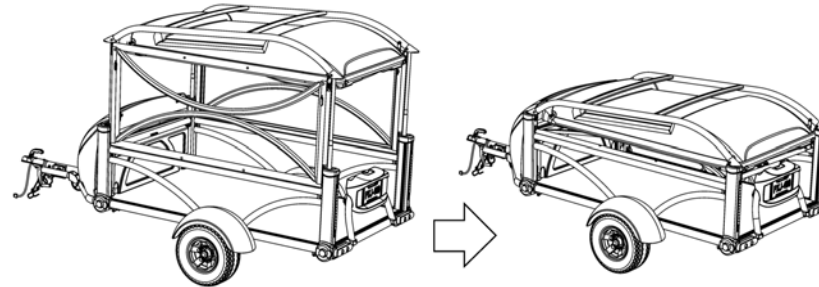
If you wish to have a table in between the two bunks, rotate one of the panels 90 degrees and sit the flange onto the frame member at the front wall aligning the hole with the peg. Using one of the included securing straps, clip the eyehook onto the hole in the outer flange of the panel and the other end to the loop at top center of the front wall. Secure the knob through the hole and peg to secure that end of the table.

If you wish to add another seat around the table, place the other panel between the horizontal frame tubes and push to the end closest to the tent door.



Panels are designed to be as lightweight and strong as possible. Do not jump on panels. Do not exceed 250 lbs. of weight per panel and do not puncture panel.

### ***Take-down Instructions :***

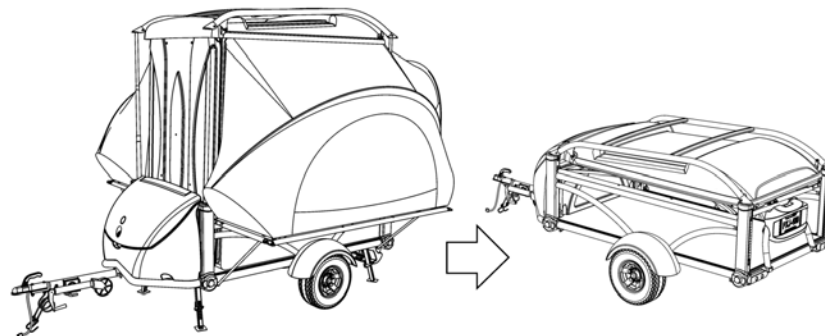


### ***Transport Mode***

To return the GO to Travel Mode from Transport Mode, start by making sure you are parked on a level surface. Then follow these basic steps:

1. Remove the set-pins from the rack feet so the lift system can raise and lower freely.
2. Remove all securing straps from the frame connection points.
3. Place the tailgate into raised position to receive the bed support panels and secure with straps.
4. Using the winch handle, raise the lift system approximately 6 inches.
5. Raise either of the bed support panels and rotate inward and down to rest on the tailgate. Repeat this step on the other bed support panel.
6. Lower the lift system to rest on the vertical frame pillar pins.
7. Replace the set pins on all four rack feet to secure.
8. Be sure tailgate strap is tight and secure.

**Note: Be sure not to misplace the extra set pins.**



**Camping Mode**

To return the GO to Travel Mode from Camping Mode, start by making sure you are parked on a level surface. Then follow these basic steps:

1. Remove the two bed panel packs and fold. Place them into front wall recess and secure with the bungee strap provided.
2. Unzip the overhead screen access panel, rotate the overhead camping pod frame down and place the bed/table panels on locating pin, secure with clip, rotate back up and into storage position.
3. Deflate and store the two larger air mattresses overhead, above the bed/table panels. Deflate and store the smaller air mattresses in the front storage box. Zip the overhead screen access panel back up.
4. Detach all connection straps for the tent.
5. Carefully remove the three aluminum shock poles from the tent sleeves, fold and stow in the front storage box or in the camping pod.
6. Using the winch handle, raise the lift system (approx.) 1 turn to free the camping pod bottom.
7. Pull the camping pod bottom toward the back of the GO to a diagonal position and begin to **carefully gather up the tent**.
8. Gently stuff the tent into the bottom of the camping pod, taking care not to damage or rip the fabric. Fold the “half-circle” end panels carefully inward as well, **taking care not to damage the poles when closing camping pod**. Continue raising the camping pod bottom and stuffing the tent until you are able to close and latch the camping pod top and bottom together. You may need to lower the lift system to help with your reach.
9. Place the tailgate into raised position to receive the bed support panels and secure with straps.
10. Raise either of the bed support panels and rotate inward and down to rest on the tailgate, repeat with other bed support panel.
11. **Secure tailgate and bed support panels with velcro straps.**
12. Lower the lift system to rest on the vertical frame pillar pins (watch fingers as rack meets corner pillars).
13. Replace the set pins on all four rack feet.

**\* IMPORTANT**

The lift system requires that the GO camping trailer be parked on a relatively flat surface. Some care should be taken when choosing a campsite to position the camping trailer level.

## ***Section 4. Suspension System***

### ***Suspension System Overview***

The GO camping trailer suspension consists of the torsion axle with self-lubricating bearing protectors, custom alloy wheels, high-flotation tires and a spare tire/wheel mounted under the deck (except on GO Essential model).

### ***Tires and Wheels***

The GO camping trailer uses 20.5x8.0-10 (205-65-10) bias-ply high flotation tires and a custom designed alloy wheel with a five-bolt pattern. Proper inflation should be maintained. (See the VIN label on tongue for proper inflation.) Check tire wear occasionally to avoid getting a flat. Wheels are secured using 1/2" - 20 thread lug-nuts.

### ***Spare Tire***

The GO camping trailer is equipped with a spare tire mounted under the deck in the rear (except on GO Essential model). To remove the spare tire, undo the two retention bolts and remove from mounting bracket. Remove the flat tire/wheel and replace with spare. Although the spare is a normal, high-speed trailer tire and wheel assembly, it is not recommended to travel far with the spare tire. Repair the tire and replace the spare as quickly as possible.

### ***Torsion Axle***

The GO camping trailer comes equipped with a sophisticated torsion axle system. A smoother ride, independent wheel suspension, less impact on components and cargo are all advantages to this suspension system. The GO camping trailer torsion axle requires no maintenance other than lubrication through the self-lubricating wheel bearings. The lug nuts, used to attached your wheels to your axle should be checked at 50 miles and again at 200 miles when your GO is new. After that, you should check your lug nuts prior to every trip. **Failure to do this could cause wheel loss and an accident.**

### ***Self- Lubricating Wheel Bearings***

The GO camping trailer comes equipped with Dexter brand, self-lubricating wheel bearings. **Use standard #2 axle grease.** Remove the black dust cap, attach manual grease gun to grease fitting, slowly inject grease while rotating wheel until excess is expelled around perimeter of recess. Wipe off the excess grease and replace cap.

**Maintenance**

Maintenance on the suspension system includes visual inspection and lubrication. When visually inspecting the system, check to make sure the tires appear to be fully and evenly inflated to each other. Also be sure the tread hasn't worn to an unsafe level. The self-lubricating wheel bearings should be properly filled with grease. The spare tire should also be inflated to insure it is useable in case of emergency.

**Troubleshooting**

Q. What if my tires are severely worn?:

A: The 20.5x8.0-10 (205-65-10) tires can be purchased at most tire suppliers, and mounted to the wheel by them or at a service station.

Q. What If I notice a lot of grease on my wheels and axle area?:

A: Typically, when you fill your self-lubricating wheel bearings, some grease will find it's way out, this is normal. This will be noticeable on your wheels and should be cleaned up.

Q: Can I use the same grease on my wheel bearings that I use on my lift system?

A: Yes, as long as it is standard #2 Axle grease.



**\* IMPORTANT**

Be sure tires are properly inflated and tread is not worn excessively.



The GO camping trailer is designed to use 20.5x8.0-10 tires. Use of tires other than this size is not recommended and may void any warranties.

## **Section 5. Lift System**

### ***Lift System Overview***

The GO camping trailer lift system is designed to quickly allow you to raise and lower the GO from Travel Mode to Transport Mode and to Camping Mode and back down again, with the simple turning of a handle. The lift system uses a winch-driven cable drive that raises and lowers telescoping tubes out of the four vertical corner posts.

### ***Winch and Winch Handle***

The heart of the lift system is the winch. The winch is located under the driver's side of the front storage box. Access to the winch is provided through the opening at the bottom of the storage box. The winch handle is stored in the front storage box lid. To raise the lift system, remove the winch handle from the storage box lid, insert it into the receiver on the winch and crank clockwise to raise, counter-clockwise to lower. When not in use, simply return winch handle to storage box lid clips.

### ***Main Lift Tube Housing***

The lift pushrods are housed in the main lift tube housing, located under the deck, in the middle of the GO camping trailer. Care should be taken to assure the system is properly lubricated. See the lift system maintenance section for details.

### ***Telescoping Lift Tubes***

The telescoping lift tubes are located in the four corners of the frame. They rise out of the vertical corner posts simultaneously and raise and lower the upper rack. It is important to be sure the GO camping trailer is parked on a level surface prior to raising and lowering the lift system. When raising the system up for Transport Mode, simply raise the system high enough for the outer bed panels to be rotated up into their vertical position. When raising the system up to Camping Mode, keep cranking the winch handle until you see the indicator mark. **DO NOT RAISE LIFT SYSTEM ANY HIGHER THAN THE INDICATOR MARK ON THE LIFT TUBE, AND DO NOT FORCE!**

### ***Maintenance***

Maintenance on the lift system includes visual inspection and lubrication. When visually inspecting the system, check to make sure the cables are all running through their pulleys and holes correctly and that they aren't worn excessively. Proper lubrication of the lift tube main housing should be done by using standard #2 axle grease and attaching the grease gun to the standard fitting on the housing and filling until slight overflow occurs.



- 10 squirts of grease in each of the 2 grease fittings on main housing
- Spray lubricant on each of the 3 cable pulleys.
- Lubricate cable near winch, be careful not to lubricate the brown friction washer on crankshaft.
- Spray lubricant on lift tubes. Wipe off excess with clean, lint-free rag.

### ***Troubleshooting***

Q. What if I can't find level ground to camp on?:

A: You may want to bring some wood blocks with you to help compensate for excessively uneven ground. Placing these under the corner jack Stands can help to level the GO. Remember NOT to use the jack stands to lift the GO as you WILL do damage.

Q. What If the system binds while raising or lowering?:

A: Check to be sure trailer is level. Check to see if individual lift tubes are stuck and jiggle them if necessary to free them up.

Q. What if the system will not raise up?:

A: Check to be sure the corner set pins have been removed. If the system still won't raise, check the cable and the winch for any problems. If it looks serious and can't be fixed, call SylvanSport for further assistance.

Q. What if the system gets "stuck" in the raised position?:

A: Make sure the pod bottom is not in the tent position, but is retracted.

Q. What if the stabilizer jacks get "stuck" in the raised position?:

A: Lubricate the jack to help release it. Check that the jack has not been damaged or bent. If necessary, replace the jack.

Note: For updated troubleshooting information on the lift system, please check out [www.sylvansport.com](http://www.sylvansport.com)



Do not raise the lift system past the indicator mark on the lift tube or possible damage may occur.



The lift system requires that the GO camping trailer be parked on a relatively flat surface. Some care should be taken when choosing a campsite, to position the camping trailer level.

## ***Section 6. Upper Rack System***

### ***Upper Rack System Overview***

The GO upper rack system is attached to the top of the four telescoping lift tubes and is designed to disconnect simply, with no tools! The rack system enables you to attach an infinite combination of toys, racks, accessories and components to your GO camping trailer. The upper rack system is designed to be compatible with most of the major rack manufacturers (Thule, Yakima, etc.) components.

### ***Loading and Disconnecting Your Rack***

The GO upper rack system is designed to carry bikes, kayaks, boats, storage boxes, and more. Always follow the manufacturers' instructions when attaching various rack accessories from the major rack manufacturers. If you have any questions regarding installation, call us at (828) 393-4927.

The upper rack system is designed to be easily removed, without the need for tools, to give you a true open-top utility trailer. There are two basic methods for removing the rack system: manually or with use of a hoist system, such as a canoe or kayak lift in your garage. For thorough details on how to use these methods, contact SylvanSport at (828) 393-4927, for a technical bulletin.

The bed panels are also designed for easy removal. By inserting a screwdriver into the bed support rotation slot, you can easily remove the spring-loaded bed support rotation pin. For more information please contact SylvanSport Customer Service at (828) 393-4927 .

### ***Maintenance***

Maintenance on the upper rack system should only require a visual inspection. When inspecting the system, check to make sure that all the parts are not damaged or bent and that all the hardware is present and properly tightened.

### ***Troubleshooting***

Q. What If I can't get the rack to separate from the telescoping tubes?:  
A: Do not force it, call SylvanSport Customer Service at (828) 393-4927 for more help.

Note: For updated troubleshooting information on the upper rack system, please check out [www.sylvansport.com](http://www.sylvansport.com)

## Section 7. Tent System

### ***Tent System Overview***

The GO camping trailer tent system consists of the polyester and Cordura tent and the lightweight aluminum poles. The tent is attached to the pod frame and deploys by opening the camping trailer pod as described in **Section 3. Set-up and Take-down instructions**. The tent system is designed to be a lightweight, easy to use shelter from rain, bugs, sun, wind and temperature. It is not intended for shelter from severe storms, high winds (above 35 mph), heavy snow cover or ice. In such conditions seek appropriate shelter, (for example a house, cabin or building).

### ***Tent Deployment***

The tent system is easy to set-up for one or two people. The step-by-step deployment can be found in **Section 3. Set-up and Take-down Instructions: Camping Mode**. In general, the tent fabric is a light-weight polyester and care should be taken to avoid puncturing or tearing the fabric. Do not set up too close to objects such as branches that could damage the tent. When unfolding the tent or folding it back into the camping pod, be cautious not to tear or puncture the fabric. Be sure the tent is “stuffed” completely inside the pod before closing, and avoid pinching the tent in the latches. SylvanSport offers accessory awnings that zip on to the entrance awning. Please see [www.sylvansport.com](http://www.sylvansport.com) for more information.



**FLAMMABILITY WARNING:** Keep all flame and heat sources away from the tent fabric. This tent is made with flame resistant fabric which meets CPAI-84 Specifications, however it is **NOT FIREPROOF**.



**CARBON MONOXIDE GAS WILL KILL YOU:** Stoves, heaters, grills, lanterns, candles and other fuel-burning devices that burn propane, natural gas, charcoal, kerosene, coal or other fuels produce a toxic gas called carbon monoxide. **DO NOT USE STOVES, HEATERS GRILLS, LANTERNS, CANDLES OR OTHER FUEL-BURNING DEVICES INSIDE OR NEAR THE TENT.**

### ***Tent Poles***

The tent poles are made of high-strength, lightweight aluminum and connected by weather-proof shock-cord for easy folding. When setting up your tent, simply connect your poles together until you have 3 connected poles: 2-short, 1-long. The 2 short poles will be inserted into the bed platform sleeves (2) and the 1 long pole will be inserted into the awning sleeve (1). There are also 4 small tent poles that are “permanently” mounted in the bed platform ends. These poles contain the mounting clips that the long pole ends snap into. **Be careful not to pinch these poles in the camping pod when taking the tent down.**

### ***Maintenance***

Maintenance on the tent system requires a visual inspection of the tent and the poles. When inspecting the tent, be sure there are no tears or excessive wear that could allow leakage when inclement weather occurs. When inspecting the poles, be sure there are no sharp bends or broken shock-cord. If damage occurs and replacement parts are required, please contact SylvanSport by calling (828) 393-4927 or by visiting [www.sylvansport.com](http://www.sylvansport.com)

### ***Troubleshooting***

Q. What if my tent rips?:

A: Before repairing or removing tent, call SylvanSport for troubleshooting and assessment. If it is necessary to remove tent for repair or replacement, written instructions will be provided.

Q. What if one of my tent poles bends severely or breaks?:

A: The pole will need to be replaced. Call SylvanSport Customer Service at (828) 393-4927 or visit [www.sylvansport.com](http://www.sylvansport.com), to order a replacement.

Q. What If one of my plastic pole clips breaks?:

A: The pole will need to be replaced. Call SylvanSport Customer Service at (828) 393-4927 or visit [www.sylvansport.com](http://www.sylvansport.com), to order a replacement.

Note: For updated troubleshooting information on the tent system, please check out [www.sylvansport.com](http://www.sylvansport.com)



**SEVERE WEATHER HAZARD:** In some climatic conditions (severe storms, high winds or heavy snow cover), the GO camping trailer may not be a sufficient shelter. In such circumstances, seek appropriate shelter: house, cabin or building.

## **Section 8. Electrical System**

### **Electrical System Overview**

The GO electrical system consists of the 4-wire connector, the main cable, 2 amber side marker lamps (front), 2 red side marker lamps (back), 2 rear stop/tail/turn lights and a license plate light located in the removable tailgate and connected by a waterproof connector.

### **Preparing your Tow Vehicle**

Your tow vehicle simply needs to be wired for a standard 4-wire trailer connection. This is typically done professionally at the time of your vehicle tow package installation. More information on this can be found in the **Section 2. Towing Guidelines (Electrical)** section.

### **Maintenance**

Maintenance on the electrical system should include frequent visual inspections, cleaning and the occasional replacement of lamp bulbs, should they fail. The lights are very easy to remove and replace and parts can be purchased through [www.sylvansport.com](http://www.sylvansport.com). The troubleshooting section gives more detail on replacing parts.

### **Troubleshooting**

Q. What If none of my lights work at all?:

A: Have a professional check the wiring of the tow vehicle to ensure it's working properly. Check to be sure there aren't any cuts, breaks, etc in the main cable of the GO. If necessary, take it to an authorized SylvanSport Service Center.

Q. What If one of my side marker lamps is not working?:

A: To remove and replace a side marker lamp, simply grab and rotate the light counter-clockwise 1/4 turn until it freely pulls away from protective plastic housing. Unplug connector and replace with new lamp. Replace back into plastic housing and rotate clockwise 1/4 turn.

Q. What If one of my stop/tail/turn lamps is not working?:

A: To remove and replace the stop/tail/turn lamp, use a Phillips Head Torx Driver and carefully undo the two retention screws. Carefully pull the lamp out until the connectors are exposed. Remove the lamp from connectors and secure connectors so they don't fall inside vertical support column. Attach new lamp to connectors and feed back into vertical support column. Reattach lamp with the Phillips Head Screws until secure.

## **Section 9. Frame**

### **Frame Overview**

The GO camping trailer frame is constructed from custom aluminum extrusions, giving it a very high strength and light weight. The frame is assembled from a series of weldments and bolted connections. The finish is a durable powder coated acrylic paint. For more detailed information on the frame go to [www.sylvansport.com](http://www.sylvansport.com).

### **Maintenance**

Maintenance on the frame should include frequent visual inspections and cleaning. Hose off the frame along with the rest of the GO for tough stains. The best cleaner we have found is an orange based product such as "Greased Lightning Blast."

### **Troubleshooting**

Q. What if part of the frame gets bent?:

A: Depending on the location of the damage, you can either order a replacement part through SylvanSport, or you may want to take the camping trailer to an authorized service center for more extensive repairs.

## **Section 10. Maintenance**

### **General Maintenance Overview**

The GO camping trailer is designed to give you years of trouble free enjoyment. However, proper care is required to reduce the likelihood of breakdowns, excessive wear and tear or misplacement of critical components.

### **Cleaning:**

Cleaning the GO camping trailer is similar to cleaning an automobile. Care should be taken to avoid using abrasive and corrosive materials and chemicals. Proper cleaning and storage of the tent will prolong its life. *Metal Parts:* When cleaning the painted metal parts, use a mild detergent soap (auto-wash or dish soap) and water solution with a soft cloth or sponge.

*Tent:* Your tent should be cleaned of all mud, loose dirt and debris when you return from your camping trip. Shake out any loose dirt, wipe the floor and fly clean with a sponge and water. Make sure the tent is completely dry before you pack it away. (A tent that is packed away while damp will mildew.) For a more thorough cleaning, hand wash your tent in a mild, non detergent soap and water solution. Do not soak your tent.

Rinse thoroughly and allow to air dry out of direct sunlight. **Never machine wash or tumble dry your tent.**

*Plastic and Rubber Parts:* The tires on the GO camping trailer are standard rubber tires and can be washed and treated the same as any automotive tire. The Injection molded parts (side marker lamp bezels, top caps and rear bumpers) are a thermo plastic elastomer and should only be cleaned with a mild detergent soap (auto-wash or dish soap) and water solution.

***Long Term Storage and Winterization:***

A few notes on long term storage: Be sure all the fabric elements are dry when storing for long periods to discourage mildew from growing. If you are storing outside, be sure to cover the GO camping trailer. After long term storage, check all the components to be sure they are still in good condition and check the inflation of the tires as well. Rotate the wheels periodically to reduce tire degradation. Lubrication of the winch, bearings and coupler should be done according to instructions in the manual.

***Obtaining Service:***

If you have a problem with your GO camping trailer, that can not be addressed by information contained within this manual, go to [www.sylvansport.com](http://www.sylvansport.com) to find the location of the service center near you. You may call us at (828) 393-4927 or email: [info@sylvansport.com](mailto:info@sylvansport.com)

## **Section 11. Fire Safety**

### **Fire safety overview**

Interior: The GO camping trailer, like any camping trailer or tent, is manufactured from materials that may be flammable. Great care should be taken to keep open flames away from areas of the tent that could be flammable: the tent, the bed panel sleeves, accessories, sleeping bags, etc.

There are heating products available that are designed specifically for indoor use and are flameless. Please read all the warnings carefully before operating such a device. For more information on fire safety, please see **Section 7: Tent System**.

Exterior: The biggest potential fire hazard to the GO camping trailer is an open fire. Sparks from a campfire will melt or ignite the tent material. Do not park the GO camping trailer close to a campfire area, enough space should be maintained to avoid sparks. For more information on fire safety, please see **Section 7: Tent System**.



**FLAMMABILITY WARNING:** Keep all flame and heat sources away from the tent fabric. This tent is made with flame resistant fabric which meets CPAI-84 Specifications, however it is **NOT FIREPROOF**.

## **Section 12. Accessories**

### **Accessories**

At SylvanSport we are constantly developing new accessories to make the GO camping trailer as great an experience as possible. Visit us at [www.sylvansport.com](http://www.sylvansport.com) to see the full range of products available.



**Section 13. Important Paperwork****Limited Warranty**

SylvanSport, LLC (the manufacturer) warrants to the original retail purchaser only, for a period of two years on the trailer and parts as well as the tent and awning, to insure that each new GO camping trailer will be free from defects in workmanship and materials under normal use and service, as described below for a period of two years. The manufacturer's obligation under this limited warranty is limited to repairing or replacing at its factory, or authorized dealer, any part or parts thereof which shall, within the applicable warranty period, be returned to the manufacturer, with transportation charges prepaid, and which upon the manufacturer's examination shall disclose to its satisfaction to have been defective.

***Note: Labor and freight charges, coverage on all limited warranties provided herein are limited to two years from the date of the original retail purchase.***

**Frame and Deck:**

SylvanSport, LLC warrants to the original purchaser only, that the frame of the GO camping trailer will be free from defects in workmanship and materials for two years under normal use and service, or until the vehicle is no longer in the original owner's possession. This warranty does not cover maintenance, such as rust prevention, paint, scratches.

**Lift System:**

SylvanSport, LLC warrants to the original retail purchaser only, that the lift system of the GO camping trailer will be free from defects in workmanship and materials for two years, under normal use and service, or until the vehicle is no longer in the original retail purchaser's possession. This warranty is inclusive of the cable, push springs, telescoping lifter arms, push spring guide tubes, winch, adjusting bracket with pulley and the frame master tube. Only lift system parts which evidence structural defects will be covered by warranty, and only if the defective materials are returned to the manufacturer, and the manufacturer shall determine to its satisfaction that the material is defective. This limited warranty shall be declared null and void should any evidence suggest abuse or tampering with the lift system components listed above.

***NOTE: Labor and freight charges coverage on all limited warranties provided herein are limited to two years from the date of original retail purchase.***

**Tent:**

SylvanSport, LLC warrants to the original retail purchaser only that the Tent of the GO camping trailer will be free from defects in workmanship and materials for two years under normal use and service. This warranty does not apply to defects attributable to or resulting from normal wear and tear, natural hazard damage (ie. weather, animals, etc.) abuse or alteration (ie. ultra-violet (uv) damage on tent, exhaustive zippers) For service on this warranty, contact SylvanSport at (828) 393-4927.

**Electrical System:**

SylvanSport, LLC warrants to the original retail purchaser only that the electrical system will be free from defects in craftsmanship and materials for a period of 2 years, under normal use and service. This warranty does not apply to burned out bulbs or modifications to the electrical system.

**Storage Boxes:**

SylvanSport, LLC warrants to the original retail purchaser only that the plastic storage boxes and their frames of the GO camping trailer will be free from defects in workmanship and materials for a period of 2 years under normal use and service. This warranty does not apply to mildew, mold, abrasions, shrinkage, fading and/or soiling. Damages of this nature must be reported at the time of retail delivery to be covered by this warranty.

**Wheels and Axle:**

SylvanSport, LLC warrants to the original retail purchaser only that the wheels and axle of the GO camping trailer will be free from defects in workmanship and materials for two years under normal use and service or until the vehicle is no longer in the original retail purchaser's possession. This warranty does not apply to rust, scratches, abrasions or paint damage. Damages of this nature must be reported at the time of retail delivery to be covered by this warranty.

**Mattresses:**

SylvanSport, LLC warrants to the original retail purchaser only that the self-inflating mattresses of the GO camping trailer will be free from defects in workmanship and materials for two years, under normal use and service. This warranty does not apply to mildew, mold, abrasions, tears, shrinkage, fading and/or soiling. Damages of this nature must be reported at the time of retail delivery to be covered by this warranty. For service or repairs, contact SylvanSport at (828) 393-4927

**Graphics:**

SylvanSport, LLC warrants to the original retail purchaser only that the labels, decals and vinyl appliques of the GO camping trailer will be free from defects in workmanship and materials for a period of 90 days after retail delivery. Due to the inability of the manufacturer to control how a unit is cared for, washed, waxed stored, etc. we can only offer a 90 day warranty on this material.

This is a LIMITED WARRANTY under Federal Regulations and does not cover any products/appliances purchased and installed in your GO camping trailer such as: stoves, furnaces, refrigerators, converters, ice boxes, racks, straps, etc. These products may carry separate warranties by their respective manufacturers. SylvanSport, LLC does not accept any responsibility in connection with any of its camping trailers when they have been altered outside of its own factory. Misuse, neglect, accident, loading beyond capacity, use as a demonstrator, rental unit, or any other alterations shall void this warranty. **We do not assume any responsibility for loss of use of vehicle, loss of time, inconvenience, or expenses incurred due to equipment failure.**

**This warranty does NOT apply to:**

This warranty shall not apply to normal maintenance such as: greasing wheel bearings, tightening lug nuts, rust protection/paint maintenance, etc. that the vehicle will require, nor to any damages resulting from the failure to have such maintenance performed.

This warranty shall not apply to bulbs, valve stems and minor imperfections in the aesthetics, physical appearance or operation which do not affect the suitability of the camping trailer for its intended use, such as, but not limited to fading, discoloration or superficial rusting of metal parts.

This warranty shall not apply to general wear and usage such as fading or discoloration of soft goods (tents, air mattresses, bed panel sleeves) tears, punctures, soiling, mildew, chips on panels, effects of moisture, condensation inside the vehicle, mishandling, neglect, abuse, misuse, lightning or other acts of nature or corrosive atmospheres. Any of the aforementioned items must be noted at the time of retail delivery for any warranty coverage.

This warranty shall not apply to lubrication and/or adjustments to the lift system after 90 days from retail purchase, which are not the result of defective materials and/or workmanship. Lubrication and adjustments which are due to structural defects may be covered by an applicable warranty if the defective materials are returned to the manufacturer postage prepaid and it shall determine to its satisfaction that the material is defective.



Problems which may arise due to lack of maintenance or failure to have such maintenance performed will not be covered by this warranty. This warranty shall not apply to normal maintenance items including, but not limited to, inspections, adjustments, cleaning, greasing wheel bearings, proper tightening of lug nuts, proper sealing of all areas where extrusions meet panels, and axle service (if required.) Failure to perform such routine and normal maintenance as set out in the GO owner's manual could result in the damage to your vehicle and will void any warranty provided by SylvanSport, LLC.

This warranty shall not apply to cost incurred in the transportation of the vehicle to a dealer or cost incurred as a result of the customer's request to have repairs performed at a location other than an authorized SylvanSport Service Center (without our express permission.)

*Warranty Service:* SylvanSport, LLC authorizes any and all of our active dealerships to provide warranty service to our SylvanSport product line on items proven to be substantially defective in material and/or workmanship during the applicable warranty period. Our authorized dealerships may be located by visiting [www.sylvansport.com](http://www.sylvansport.com)

*Parts and Design Changes:* SylvanSport, LLC reserves the right to make changes in its parts, components and/or design at any time without notice and without obligation to make available to the consumer any items or parts components which it has discontinued, as long as a "suitable for use intended" replacement item is made available.

*Warranty Registration:* This SylvanSport, LLC warranty is void unless a fully completed **warranty registration** has been returned to us within 10 days of retail purchase.

**THE LIABILITY OF THE MANUFACTURER UNDER THIS LIMITED WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT AS SPECIFIED ABOVE. REPAIR OR REPLACEMENT SHALL BE ONLY AT THE MANUFACTURER'S FACTORY "OR AUTHORIZED DEALER." THIS IS THE EXCLUSIVE AND COMPLETE WARRANTY MADE BY THE MANUFACTURER. THE MANUFACTURER MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES, AND DISCLAIMS ANY EXPRESSED OR IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE AND ALL OTHER APPLICABLE WARRANTIES. THIS WARRANTY IS ALSO IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE MANUFACTURER. THE LIABILITY OF THE MANUFACTURER UNDER THIS LIMITED WARRANTY DOES NOT**



**EXTEND TO LOSS OF TIME, INCONVENIENCE, LOSS OR USE OF ANY PRODUCT OR OTHER GOOD INCORPORATING OR UTILIZING THE MANUFACTURER'S CAMPING TRAILER (OR ANY LOSS OF ANY PROFITS RESULTING THEREFROM), INJURY TO PERSON, OR ANY OTHER INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES WHATSOEVER.**

**Change of Ownership Notification:**

If you are the second or subsequent owner of this GO camping trailer, it is important that you notify SylvanSport of your name, address and camping trailer serial number. This information is vital for SylvanSport to maintain up-to-date records of current ownership or to notify you in the event of a recall. Please complete the form found on [www.sylvansport.com](http://www.sylvansport.com)

***Section 14. Contact Information***

***SylvanSport***

21 Welcome Street  
Brevard, NC 28712

(828) 393-4927 Phone

[info@sylvansport.com](mailto:info@sylvansport.com)  
[www.sylvansport.com](http://www.sylvansport.com)

### ***Section 15. Important Consumer Information***

#### ***Reporting Safety Defects in the USA:***

**The following note is added as a requirement of the National Highway Traffic Safety Administration (NHTSA).**

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying SylvanSport, LLC.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or SylvanSport, LLC.

To contact NHTSA, you may either call the:

**Auto Safety Hot-Line, toll free at:**

**1-800-424-9393**

(or 1-800-366-0123 in Washington, DC area)

Or write to:

**NHTSA**

**U.S. Department of Transportation**

Washington, DC 20590

#### ***Reporting Safety Defects in Canada:***

To report safety defects in the province of Canada, those residents should notify:

**Road Safety and Motor Vehicle Regulation**

**Directorate of Transport Canada**

2780 Sheffield Road, Ottawa. Ontario Canada K1B 3V9

Or call:

**1-800-333-0510**

## **Section 16. Insurance**

### ***Insurance Overview***

As with your automobile it is important that you protect yourself and others with insurance coverage for personal liability, theft, collision, property damage, etc. Your dealer will assist you in obtaining appropriate insurance for your protection or you may check with the company which provides you with your automobile insurance.

### ***Technical data/general specs.:***

The General Specs on the GO camping trailer, which may prove helpful as you sign up for your insurance policy, include:

Travel Mode Dimensions: 75"W x 154"L x 52"H  
Transport Mode Dimensions: 75"W x 154"L x 80"H  
Camping Mode Dimensions: 124"W x 154"L x 107"  
Empty Weight: 840 lbs  
Gross Vehicle Weight: 1800 lbs.  
Purchase Price Paid  
Suspension: Torsion Axle, 10" Tires  
Materials: Aluminum Frame  
Ground Clearance: 13"  
Storage Capacity: 20 cu ft.  
Hitch: 2" Ball Coupler

